Pennsylvania Department of Environmental Protection

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF SAFE DRINKING WATER

2025 ANNUAL DRINKING WATER QUALITY REPORT

PWSID #: 7360099

NAME: NEW HOLLAND BOROUGH AUTHORITY

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, ó hable con alguien que lo entienda. (This report contains important information about your drinking water. Have someone translate it for you, or speak with someone who understands it.)

WATER SYSTEM INFORMATION:

This report shows our water quality and what it means. If you have any questions about this report, or concerning your water utility, please contact the New Holland Borough office at (717)354-4567. We want you to be informed about your water supply. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the first Tuesday of each month at 6:00 pm at 436 East Main Street, New Holland, Lancaster County Pennsylvania.

SOURCE(S) OF WATER:

Our water sources are:

New Holland Borough Authority operates five (5) wells that contribute to public water supply. Well No. 1 and No. 2, groundwater, North Hoover Avenue. Well No. 3, groundwater, Custer Avenue. Well No. 4, groundwater, Jackson Street, and Well No. 5, groundwater, E. Conestoga Street

A Source Water Assessment of our sources was completed by the PA Department of Environmental Protection (Pa. DEP). The Assessment has found that our sources are potentially most susceptible to commercial and industrial industry, storage tanks, nonpoint sources of contamination, and spills. Overall, our sources have moderate risk of significant contamination. A summary report of the Assessment is available on the Source Water Assessment Summary Reports eLibrary web page: Source Water Assessment Folder. Complete reports were distributed to municipalities, water suppliers, local planning agencies and PADEP offices. Copies of the complete report are available for review at the Pa. DEP Southcentral Regional Office, Records Management Unit at (717) 705-4700.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the *Safe Drinking Water Hotline* (800-426-4791).

Monitoring Your Water:

We routinely monitor for contaminants in your drinking water according to federal and state laws. The following tables show the results of our monitoring for the period of January 1 to December 31, 2025. The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data is from prior years in accordance with the Safe Drinking Water Act. The date has been noted on the sampling results table.

DEFINITIONS:

Action Level (AL) – The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) – The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) – The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Minimum Residual Disinfectant Level (MinRDL) – The minimum level of residual disinfectant required at the entry point to the distribution system.

Level 1 Assessment – A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment – A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Treatment Technique (TT) – A required process intended to reduce the level of a contaminant in drinking water.

Mrem/year = millirems per year (a measure of radiation absorbed by the body)

pCi/L = picocuries per liter (a measure of radioactivity)

ppb = parts per billion, or micrograms per liter (µg/L)

ppm = parts per million, or milligrams per liter (mg/L)

ppq = parts per quadrillion, or picograms per liter

ppt = parts per trillion, or nanograms per liter (ng/L)

DETECTED SAMPLE RESULTS:

Chemical Contaminants								
Contaminant	**MCL in CCR Units**	**MCLG**	**Level Detected**	**Range of Detections**	**Units**	**Sample Date**	**Violation Y/N**	**Sources of Contamination**
Nitrate as Nitrogen	10	10	6.57	2.62-7.22	ppm	2025	N	Fertilizer run-off, sewage leaching, erosion of natural deposits
Chlorine (system)	4	4	1.06	1.06-1.22	ppm	2025	N	Water additive to control microbes
Barium	2	2	0.012	0.012-0.012	ppm	2024	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Fluoride	2*	2	0.49	0.45-0.49	ppm	2024	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Chloroform	NA	0.07	0.0019	0.0019-0.0019	ppm	2025	N	Discharge from chemical factories
Bromoform	NA	0	0.0022	0.0022-0.0022	ppm	2025	N	Discharge from chemical factories
Bromo-dichloromethane	NA	NA	0.0036	0.0036-0.0036	ppm	2025	N	By- product of the disinfection process
Chloro-dibromomethane	NA	0.07	0.0042	0.0042-0.0042	ppm	2025	N	Discharge from chemical factories
Chromium	100	100	0	0-1	ppb	2024	N	Discharge from chemical factories
Trihalomethanes	80	NA	12.0	12.0-12.0	ppb	2025	N	By- product of the disinfection process
Tetrachloroethylene	5	0	1.5	0-1.5	ppb	2025	N	Discharge from Factories
Gross Alpha Particle	15	0	11	4.27-11	pCi/L	2023	N	Erosion of natural deposits
Combined Uranium	20	0	3.36	2.78-3.36	µg/L	2023	N	Erosion of natural deposits
Perfluorohexanesulfonic Acid	18	14	2.15	2.15-4.68	NG/L	2025	N	
Perfluoro-octanesulfonic Acid	18	14	7.81	2.37-7.81	NG/L	2025	N	Discharge from manufacturing facilities and runoff from land use activities
Perfluoro-octanoic Acid	14	8	4.98	0-4.98	NG/L	2025	N	Discharge from manufacturing facilities and runoff from land use activities

*EPA's MCL for fluoride is four ppm. However, Pennsylvania has set a lower MCL to better protect human health.

Entry Point Disinfectant Residual							
Contaminant	**Minimum Disinfectant Residual**	**Lowest Level Detected**	**Range of Detections**	**Units**	**Sample Date**	**Violation Y/N**	**Sources of Contamination**
Chlorine (2025) EP 102	0.80	1.03	1.03-1.51	ppm	daily	N	Water additive used to control microbes.
Chlorine (2025) EP 103	0.80	1	1-1.39	ppm	daily	N	Water additive used to control microbes.
Chlorine (2025) EP 104	0.70	0.9	0.9-1.39	ppm	daily	N	Water additive used to control microbes.
Chlorine (2025) EP 105	0.40	0.9	0.9-1.31	ppm	daily	N	Water additive used to control microbes.

Lead and Copper								
Contaminant	**Action Level (AL)**	**MCLG**	**90th Percentile Value**	**Range of tap sampling results**	**Units**	**# of Sites Above AL of Total Sites**	**Violation Y/N**	**Sources of Contamination**
Lead (2025)	15	0	0	0-0	ppb	0 of 20	N	Corrosion of household plumbing.
Copper (2025)	1.3	1.3	0.679	0.077-0.909	ppm	0 of 20	N	Corrosion of household plumbing.

Raw Source Water Microbial					
Contaminants	**MCLG**	**Total # of Positive Samples**	**Dates**	**Violation Y/N**	**Sources of Contamination**
E. coli	0	0	2025	N	Human and animal fecal waste.

DETECTED CONTAMINANTS HEALTH EFFECTS LANGUAGE AND CORRECTIVE ACTIONS:

OTHER VIOLATIONS:

The Consumer Confidence Report certification form was not submitted to the PADEP by November 1, 2025, due to a clerical error. The Consumer Confidence Report was distributed to the customers by the required deadline.

EDUCATIONAL INFORMATION:

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater run-off, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA and DEP prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA and DEP regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's *Safe Drinking Water Hotline* (800-426-4791).

INFORMATION ABOUT LEAD

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. New Holland Borough Authority is responsible for providing high quality drinking water and is removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact New Holland Borough at 717 354-4567. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at *http://www.epa.gov/safewater/lead*.

OTHER INFORMATION:

If you notice any issues with the water quality in your home or business, i.e., taste, water, or odor, please contact New Holland Borough at 717 354-4567.

New Holland Borough Authority is not required to prepare an online service line inventory that includes the types of materials contained in each service line in our distribution system because the total population serviced is less than 50,000 people. Please contact the New Holland Borough Office at 717 354-4567 if you have any questions or would like to see their water service line inventory.